

mySamskip Customer Portal

Grow your business to the next level with Samskip



Get to know mySamskip, our customer portal

The international transportation of goods is growing increasingly more complex and, in a data-driven world, Samskip recognizes that the smooth flow of information is increasingly important. As a first step toward simplification, we are delighted to introduce the mySamskip Customer Portal.

- ✓ You always have access, control, and support even after office hours or during weekends.
- ✓ You are able to set up multiple accounts with different rights and with the possibility to restrict access for colleagues or employees.
- ✓ Control and amend your own bookings, upload documents and see Track&Trace information.
- ✓ Live support (during working hours) for whenever you have questions.
- ✓ Online help > FAQ & Troubleshooting [mySamskip Help Center](#)

Functionalities



Place your bookings

Putting you in control of your orders, wherever, whenever, 24/7



Customs declaration

Easily upload customs documentations



Update existing bookings

Provide us with cargo details, VGM etc



Track & Trace

Keeping you updated with realtime 24/7 cargo tracking



Dangerous goods

Update dangerous goods and waste cargo information



Deliveries and collections

Schedule deliveries and collections on the dates that you prefer



Vessel details

Information about arrival and departure of the vessel allocated to your order