

It is Samskip's obligation, strategy and desire to provide its customers with a high quality transport process by focusing on customer satisfaction, protecting the quality of the transported product and public health, and implementing the highest standards of quality and food/feed safety management. It is Samskip's primary concern to offer the customer a high quality and safe transport service and, in doing so the company accepts its legal duty to comply with all relevant regulations and legislation made under national and international laws.

Samskip adheres to this obligation by having a Quality Management System (QMS) and a Food Safety Management System (FSMS) in place. Both systems are certified and comply with ISO standards (ISO 9001, ISO 22000).

Based on analysis, Samskip is committed to identifying potential hazards and areas of improvement, to ensure customer satisfaction and maintain a food-safe environment. Therefore, the organization shall implement, establish, document and maintain an effective QMS and FSMS and update it when necessary in accordance with industry standards and/or specific customer requirements.

Samskip's commitment includes the following key aspects:

- Top management will make sure that maintaining the quality and food/feed safety is supported by the business objectives and business processes of the organization;
- Samskip has a certified QMS and FSMS which comply with ISO standards;
- Top management has appointed a dedicated quality and food safety management team, and will make necessary resources available for the preservation of both systems;
- Top management will make sure that the organization is aware of customers' needs, transport requirements, service quality and product safety, and that training, if needed, is facilitated;
- All equipment is subjected to a maintenance program to ensure clean and high quality equipment;
- Similar high standards are expected from our suppliers and contractors;
- An internal and external auditing program is used, to validate the effectiveness of both systems;

Adherence to this policy, relevant systems, procedures and instructions will be reviewed annually to ensure that the system remains effective in delivering customer satisfaction.

Signed:



Date: 11-12-'14